

QUALITY POLICY

Purify Air provides clients with high-quality air-conditioning cleaning, air purifiers, and mould and covid fogging treatments. Purify Air supplies chemical-free products to control the spread of germs, mould, bacteria, and odours.

Purify Air is committed to being an ethically and morally responsible company and has developed a Franchise System that seeks to comply with ISO 9001:2015 Quality Management Systems.

Quality is important to our business as we value our customers, suppliers, and all other stakeholders. We strive to provide our customers with services and products which meet and exceed their expectations.

We have the following policies and procedures in place to support us in our quality goals and align with our quality system:

- Comprehensive Plan with measurable quality objectives which reflect our business aims.
- Regular gathering and monitoring of customer feedback.
- Corrective and preventative action process.
- Selection and performance monitoring of the entire supply chain.
- Continuous training and development of franchisees and workers.
- Regular audits of our internal processes.
- Management reviews of audit results, customer feedback and complaints.
- Our internal procedures are reviewed regularly and held in a Management System made available to all franchisees and workers.

Greg Merrett
Director



27th February 2023